GS1 Healthcare Barcode Scanner 4.5
Quick Guide

v1.4, Final, June 2023

Support: hds-support@gs1hu.org
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1 Introduction

This document is a short guideline on how to use the GS1 Healthcare Barcode Scanner (HBS). This guide is for the application version 4.5.

Should you have any questions related to the mobile or web application, do not hesitate to contact us at hds-support@gs1hu.org.

2 Registration

Registration websites are available on the following URL: https://hbsa.gs1.org/

Registration process:

1. Fill out the User registration form on the website and click Register.
   a. If you cannot find your company in the Company/MO list, go to the Company registration page and register your company first.
   b. You must select your country because the reporting function of the app is based on this piece of information.
   c. If you wish to be your company’s Supervisor, you can select this option during your registration process.

The Supervisor is responsible for creating surveys in the app and assigning users to these surveys. If you elect to be the Supervisor for your Organization and one already exists, you will be advised at the completion of your registration.

2. After completing the User registration form, an email will be sent to your account. Click on the activation link received from HBS Support.

3. The HBS system administrator will review your data. You will receive a notification mail when your registration is completed.

4. Once you receive the notification email about the approval of your registration, you can log into the mobile application and website.

If you wish to identify the supervisor from your company, please check the Contacts menu on the website (available after login) to see the details of this person. If there is no supervisor at your company, please contact hds-support@gs1hu.org and we will work with you to have a supervisor nominated.
3 General overview of the system

The **GS1 Healthcare Barcode Scanner** is a system composed of three main components.

1. Mobile application with the following main functions:
   - Barcode scanning (or entering barcode content manually)
   - Checking encoding of barcodes and 2D codes against the rules of [GS1 General Specifications](#)
   - Creating records by adding extra information to the scanned barcode (e.g. scan time, scan location, product category, images, comments etc.)
   - Grouping records into surveys
   - Uploading records to the cloud-based server (therefore making them available on the HBS website)
   - Retrieving the history of the uploaded records
   - GS1 Digital Link: accessing one or more pieces of digital information about items via scanning barcodes

2. Cloud-based server to store the uploaded records and manages user rights. It is connected both to the mobile application and website.

3. Website with the following main functions:
   - Company and user registration
   - Retrieving the history of the uploaded records, applying filters
   - Survey management
   - Retrieving statistical information based on uploaded records
   - Export images into .zip file
   - Export records into CSV (Excel)
4 Mobile application

The mobile application is available on iOS and Android. This can be downloaded from AppStore or Google Play.

Note: Because of the specialties (e.g. UI design principles) of the Android and iOS operation systems, the screens of HBS application running on these two platforms slightly differ. For this reason, we are presenting the usage of the application on Android and iOS platforms in separate subchapters.
4.1 HBS on iOS

4.1.1 Login

Use **GS1 Healthcare Barcode Scanner** with your own account: login name (email address) and private password, then click the **Sign in** button.

**Note:** At first login, a disclaimer appears that must be accepted in order to use the application: 'To verify the physical parameters of your GS1 barcode, for example x-dimension, height, print quality, please contact your local **GS1 Member Organisation**.'

**Note:** To stay logged in select the 'slider button' on the right of the screen.

4.1.1.1 Forgotten password

If you have forgotten your password, you can recover it using the **Lost your password?** function on the **Login** screen.

4.1.2 Mode selector

After login there is a mode selector for the application. You can choose the following modes:

- **Check mode**
- **Survey mode**
- **Demo survey mode**
- **Digital link mode**

In **Check mode** you can scan and check the encoding of barcodes against the GS1 General Specifications one by one then upload them to the HBS server.

In **Survey mode** you can group together records which are scanned at a specific site. There are 3 other values which you can set to each scan:
- Packaging level (mandatory)
- Product category (mandatory)
- Internal code (optional)

For more information on how to set up a survey, please see **section 4.3**

In **Survey demo mode** all the features of the **Survey mode** are available except the **Upload** function. In this mode you can try the Survey mode without uploading the survey records to the website.

In **Digital Link mode** you can scan a GS1 barcode (e.g., attached to a pharmaceutical or medical device) and access one or more pieces of digital information about that item. (The user connects, via a **Digital link** resolver, to the target digital content.)
4.1.3 Settings

Before you start scanning barcodes, please carefully check the Settings and make any necessary changes.

Choose from the list the Check Mode, Survey Mode, Survey Demo Mode or Digital Link Mode.

You can choose product category here from the dropdown list. This is then set as the default for all products scanned, unless changed.

Select On and you do not have to log in each time you launch the application.

Select On to use the Touch ID for authentication and login.

Choose your Language from the drop-down list.

You can find a list of Scanning environments.

Set your Default location.

Select On and the app automatically takes an image of the barcode you are scanning.

Choose between 20, 40 or 80 rows per page.

All the photos you attach to the records are cached on the mobile device. You can clear the cache with this button.

Choose a Digital Link resolver.

**Note:** Scanning environments are based on the GS1 General Specifications. The default value of scanning environment set in the application is Regulated healthcare trade items.
4.1.4 Create new records – Manual input and scan

In order to create a new record, choose on the History screen, then click on the barcode in the centre of the New record screen.

You can add one or more barcodes to the record manually (by clicking the Enter code button) or via scanning (by clicking the Scan button) on the bottom of the screen. This is an important function in survey mode when there are multiple barcodes on a product.

**Note:** In order to ensure proper quality and data collection practices, when encountering an unexpected scan result it is advisable to re-scan the symbol in question when practical.

To finish a record, select Save.

Manual input is used if the barcode won’t scan. In case of manual input, first you must select the symbol type, then type in the data content. If you need to enter multiple data elements (AIs), the process is the following:

1. Select AI (Application Identifier), if applicable (e.g. there is no need to enter an AI in case of EAN/UCC symbols).
2. Click into the Code field on the right of the selected AI.
3. Enter code for the AI.
4. Click the Add AI button at the bottom of the screen.
5. Select the next AI.
6. In case you entered all the necessary data elements (AIs + data), click the Save button.
You can delete the entered barcode by using the swipe left function.

You can change the following settings on the **New record** screen:

- **In Check mode**: scanning environment and product category can be modified.
- **In Survey mode** and **Demo mode**: scanning environment, product category and packaging level can be modified.

Check the flag **Needs further investigation** to indicate that you would like to remember to investigate this record further.

**Note**: An additional feature is the possibility to send a report about a barcode. After pressing the **Send Report** button an email (containing your contact email address for more information) will be sent to the relevant GS1 member Organisation based on the registered country of the user who initiates the report.

**Note**: Changes made in the New Record screen apply the settings above only to the current record. For a permanent setting changes, see the Settings menu.
You can add a maximum of three photos and one comment to each record by clicking on the icons at the top right corner of the New record screen.

In Survey mode you can add an internal code to the record by clicking on the arrow at the bottom left corner of the screen.

You can save the record on the device for future batch upload (click Save button) or you can upload it immediately by clicking Upload button. You can cancel the current record by clicking Cancel button.

**Note:** To record a product with no barcode, go to the new record screen, add a comment or a maximum of 3 photos and Save or Upload your record.
If there are any issues that you wish to advise regarding the record, press the **Send report** button, and an email (containing your contact email address for more information) will be sent to the relevant GS1 Member Organisation in your country (selected in the registration process).
4.1.5 History

The **History** screen is the main screen of the application. This is displayed after a successful scan, and from this menu creating a new record or adjusting settings can be initiated.

The **History** function is a chronological list of earlier created records. Here the user can also apply filters that help in narrowing of the list.

You can switch between the list of uploaded records and the list of the records waiting for upload at the top of the **History** screen.

The records waiting for upload are editable – you can delete them (swipe left) or you can click on the record and you will be moved to the **New record** screen to make any edits.

The records already uploaded to the server cannot be edited, but you can add new photos and comments.

**Note:** Batch uploads – Due to connection speeds, it may require multiple attempts to upload all scans when transferring large numbers of records.

**Note:** Please see Annex 1. for the meaning of GEPIR statuses.
4.1.6 Digital Link mode

The GS1 Digital Link enables access to digital content by scanning a GS1 barcode. The Digital Link mode is designed to demonstrate how Digital Link works. In Digital Link mode you can scan a GS1 barcode (e.g., attached to a pharmaceutical or medical device) and access one or more pieces of digital information about that item.

As a first step, select the Resolver through which the item information is to be accessed. Use the Digital Link access settings. To learn more about how to connect to a Digital Link Resolver see the following URL: https://www.gs1.org/standards/gs1-resolver-service

In order to get information about an item, scan a GS1 barcode (e.g. GS1 Data Matrix) by tapping on the Scan button. If information is available on the Resolver server, the app will display the list of URLs where the different types of item information (e.g. product data, traceability information, related documents etc.) are available.
4.2 HBS on Android

4.2.1 Login

Use GS1 Healthcare Barcode Scanner with your own account: login name (email address) and private password, then click the Sign In button.

**Note:** At first login, a disclaimer appears that must be accepted in order to use the application: 'To verify the physical parameters of your GS1 barcode, for example x-dimension, height, print quality, please contact your local GS1 Member Organisation.'

**Note:** To stay logged in select the ‘slider button’ on the right of the screen.

4.2.1.1 Forgotten password

If you have forgotten your password, you can recover it using the Forgot password? function on the Login screen.

4.2.2 Mode selector

After login there is a mode selector for the application. You can choose the following modes:

- Check mode
- Survey mode
- Survey demo mode
- Digital link mode

In **Check mode** you can scan and check the encoding of barcodes against the GS1 General Specification one by one then upload them to the HBS server.

In **Survey mode** you can group together records which are scanned at a specific site. There are 3 other values which you can set to each scan:

- Packaging level (mandatory)
- Product category (mandatory)
- Internal code (optional)

For more information on how to set up a survey, please see section 5.3.

In **Survey demo mode** all the features of the Survey mode are available except the Upload function. In this mode, you can try the Survey mode without uploading the survey records to the website.

In **Digital link mode** you can scan a GS1 barcode (e.g. attached to a pharmaceutical or medical device) and access one or more pieces of digital information about that item. (The user connects, via the Digital link resolver, to the nominated digital content.)
### 4.2.3 Settings

Before you start scanning barcodes, please carefully check the **Settings** and make any necessary changes.

<table>
<thead>
<tr>
<th>Settings</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mode selector</td>
<td>Check Mode, Survey Mode, Survey Demo Mode or Digital Link Mode.</td>
</tr>
<tr>
<td>Product category</td>
<td>Medicinal Product. Choose product category here from the dropdown list.</td>
</tr>
<tr>
<td>Stay logged in</td>
<td>On. Select On and you do not have to log in each time you launch the application.</td>
</tr>
<tr>
<td>Language</td>
<td>Choose your Language from the drop-down list.</td>
</tr>
<tr>
<td>Language version</td>
<td>English (3/19/2019).</td>
</tr>
<tr>
<td>Scanning environment</td>
<td>Environment, Generic Logistic Distribution, Healthcare item, Regulated healthcare trade items #417#</td>
</tr>
<tr>
<td>Default location</td>
<td>Brussels. Set your Default location.</td>
</tr>
<tr>
<td>Scan image</td>
<td>Off. Select On and the app automatically takes an image of the barcode you are scanning.</td>
</tr>
<tr>
<td>History row limit</td>
<td>20 / page. Choose between 20, 40 or 80 rows per page.</td>
</tr>
<tr>
<td>Digital Link access</td>
<td>Any base URL. Choose a Digital Link resolver URL.</td>
</tr>
</tbody>
</table>

**Note**: Scanning environments are based on the GS1 General Specifications. The default value of scanning environment set in the application is Regulated healthcare trade items.
4.2.4 Create new records – Manual input and Scan

In order to create a new record, choose the History screen, then click Scan button on the New record screen.

You can add one or more barcodes to the record manually (by clicking the Enter button) or via scanning (by clicking the Scan button). This is an important function in Survey mode when there are multiple barcodes on a product.

Note: In order to ensure proper quality and data collection practices, when encountering an unexpected scan result it is advisable to re-scan the symbol in question when practical.

To finish a record, select Save.

Manual input is used if the barcode won’t scan. In case of manual input, first you must select the symbol type, then type in the data content.

If you need to enter multiple data elements (Ais) the process is the following:

1. Select AI (Application Identifier), if applicable (e.g. there is no need to enter an AI in case of EAN/UCC symbols).
2. Tap into the Code field on the right of the selected AI.
3. Enter code for the AI.
4. Click the button at the bottom of the screen.
5. Select the next AI.

In case you entered all the necessary data elements (Ais + data), click the button at the top left corner of the screen.
You can delete the entered barcode by using the swipe left function.

You can change the following settings on the New record screen:

- In **Check mode**: scanning environment and product category can be modified.
- In **Survey mode** and **Demo mode**: scanning environment, product category and packaging level can be modified.

Check the flag **Needs further investigation** to indicate that you would like to remember to investigate this record further.

**Note**: An additional feature is the possibility to send a report about a barcode. After pressing the **Send Report** button an email (containing your contact email address for more information) will be sent to the relevant GS1 member Organisation based on the registered country of the user who initiates the report.

**Note**: Changes made in the New Record screen apply settings above only to the current record. For a permanent setting changes, see the **Settings** menu.

You can add a maximum of three photos and one comment to each record by clicking on the icons at the top right corner of the New record screen.

In **Survey mode** you can add an internal code to the record by tapping on the Internal code icon.
You can save the record on the device for future batch upload (click **Save** button) or you can upload it immediately by clicking the **Upload** button.

**Note:** To record a product with no barcode, go to the new record screen, add a comment or a maximum of 3 photos and **Save** or **Upload** your record.

- Add maximum three photos to the record.
- Add a maximum of one comment to each record.
- Switch the flag if further investigation is needed.
- Save the record for future (batch) upload.
- Upload the record immediately to the server.
- Add further barcodes to the record manually.
- Add further barcodes to the record by scanning.
If there are any issues that you wish to advise regarding the record, press the **Send report** button, and an email (containing your contact email address for more information) will be sent to the relevant GS1 Member Organisation in your country (selected in the registration process).
4.2.5 History

The **History** screen is the main screen of the application. This is displayed after a successful scan, and from this menu creating a new record or adjusting settings can be initiated.

<table>
<thead>
<tr>
<th>Waiting for Upload</th>
<th>Uploaded Records</th>
</tr>
</thead>
<tbody>
<tr>
<td>(01) 12345678901231</td>
<td>NON STANDARD</td>
</tr>
<tr>
<td>Nov 27, 2020, 19:39</td>
<td></td>
</tr>
<tr>
<td>Esztergom</td>
<td>NORMAL</td>
</tr>
</tbody>
</table>

- **WAITING FOR UPLOAD**
- **UPLOADED RECORDS**
- **CHECK**
- **Click here to filter the list of records.**

- If the record is reported to the relevant MO, the report icon changes to blue. Otherwise, it is grey.

- If the record has GEPIR info, the GEPIR status icon is displayed. If the status is valid, the icon changes to green. If the status is invalid, the icon changes to red. If the status is faulted, the icon changes to yellow. Otherwise, it is grey.

- If any image is attached to the record, the camera icon changes to blue. Otherwise, it is grey.

- Shows if the record was made in **Normal mode** or in **Survey mode**.

- If the record has a comment, the icon changes to blue. Otherwise, it is grey.

- Note: Batch uploads - Due to connection speeds, it may require multiple attempts to upload all scans when transferring large numbers of records.

**Note:** Please see Annex 1. for the meaning of GEPIR statuses.
4.2.6 Digital Link mode

The GS1 Digital Link enables access to digital content by scanning a GS1 barcode. The Digital Link mode is designed to demonstrate how Digital Link works. In **Digital Link mode** you can scan a GS1 barcode (e.g., attached to a pharmaceutical or medical device) and access one or more pieces of digital information about that item.

As a first step, select the Resolver through which the item information is to be accessed. Use the **Digital Link access** settings. To learn more about how to connect to a Digital Link Resolver see the following URL: [https://www.gs1.org/standards/gs1-resolver-service](https://www.gs1.org/standards/gs1-resolver-service)

In order to get information about an item, scan a GS1 barcode (e.g. GS1 Data Matrix) by tapping on the **Scan** button. If information is available on the Resolver server, the app will display the list of URLs where the different types of item information (e.g. product data, traceability information, related documents etc.) are available.
5 The GS1 Healthcare Barcode Scanner website

HBS users can view the history of their uploaded record, record details, check result details (validation against GS1 General Specifications), record images and comments on the GS1 Healthcare Barcode Scanner website. In addition, company supervisors can create and manage surveys on the website.

The website is accessible on the following URL: https://hbsa.gs1.org/

5.1 Login, Forgotten password

You can sign into the GS1 Healthcare Barcode Scanner website with your own login name and password. If you have forgotten your password, you can use the Forgot your password? link to ask a new password.

*Note:* At first login, a disclaimer appears that must be accepted in order to use the application: 'To verify the physical parameters of your GS1 barcode, for example x-dimension, height, print quality, please contact your local GS1 Member Organisation.'
5.2 List and Record details

Records from history cannot be modified on the List page, but the records created out of Survey mode can be deleted within 48 hours after creation. You can also use dynamic filtering and other functions like record details, gallery and record delete.

It is possible to export the images related to the list of records (Export images) or export the list of records as CSV (Export list as CSV).

5.2.1 Record details

The Record details view can be accessed from Record history by clicking on More Details. It shows all available information organised into groups:

- GS1Lib details
- GEPIR details
- Scanning Location
- Commenting
- Attached Images
Record filtering can be performed in **Basic** or **Advanced** mode.
5.3 Survey

The app is used in Survey mode to conduct surveys, scan hundreds of barcodes, add pictures and send the information to the administration website where records are available for further statistics and analysis.

**Note:** The Survey menu is only available for Supervisor users.

In order to create a survey, the Supervisor needs to provide survey data via the Add new survey function. After creating a survey, the supervisor can add users to the given survey by the Edit function.

In Survey details window, the Supervisor can set survey name, survey description and clear date. Supervisor can also add new user not only from own company but from other companies by adding user email address.

**Note:** The deadline for deleting records is the closing date of the survey set by the Supervisor. Other records, created out of Survey mode, can be deleted within 48 hours after creation.
Only those users who are in the list of **Survey users** can participate in a survey. The company Supervisor can add users to the **Survey users** list:

- from the list of **Company users** (by selecting one or more user(s) then clicking on the 'down arrow')
- from outside of the organization (by typing in the e-mail address of the user in the field **Add user by email address**, then clicking on the **Add user** button). The e-mail address must be registered in the HBSA system – only registered users can be added to a survey.
5.4 Statistics

5.4.1 Dashboard

After selecting the Statistics menu, a dashboard page will appear.

The Statistics dashboard contains six different types of charts that show statistical data based on records from the current month. The period of time can also be set on the dashboard.

Note: The period selected in history view (List menu) has no effect on the Statistics.

Click on the Details button to go to the sub-page of the chosen statistics and to get more detailed statistical information. On subpages, the data is shown according to the period previously set on the dashboard.
5.5 Administration

The **Administration** page is available only for Supervisors. On this page, you can edit the user’s data of your company/MO (see the two screenshots below).

You can select your MO on the **Member organisations** page and then you can perform two main administrative functions:

- **Editing company data (Companies page):** If for some reason the information related to a company should be changed, it is necessary to make these changes on the company datasheet.

- **Editing user data (Users page):** On the user list, users of a specific company can be seen, user data can be edited, and users can be activated/deactivated.
Should you need further information about GS1 Healthcare Barcode Scanner or need assistance, please contact the HBS support at **hds-support@gs1hu.org**.

Kind regards,

GS1 Healthcare Barcode Scanner Team

### 6  Annex 1. GEPIR statuses

<table>
<thead>
<tr>
<th>GEPIR RC value</th>
<th>Code name</th>
<th>Description</th>
<th>GEPIR status in HBSA</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>Query Successful</td>
<td>The request has been successfully completed and the response is in the body of the message.</td>
<td>Valid</td>
</tr>
<tr>
<td>1</td>
<td>Missing or invalid parameters</td>
<td>One or more parameters is missing or incorrect. This might be wrong length, invalid GS1 check digit, non-numeric characters in a number, etc. No data is returned.</td>
<td>Invalid</td>
</tr>
<tr>
<td>2</td>
<td>Record not found</td>
<td>No record exists in the MO database for this key or these search parameters. No data is returned.</td>
<td>Invalid</td>
</tr>
<tr>
<td>3</td>
<td>No exact match on Requested Key</td>
<td>No record was found for this Requested Key. The data held in the MO database for this company prefix is returned.</td>
<td>Valid</td>
</tr>
<tr>
<td>4</td>
<td>Too many hits</td>
<td>Over twenty records match the search criteria. Only twenty are returned.</td>
<td>Faulted</td>
</tr>
<tr>
<td>5</td>
<td>Unknown GS1 Prefix</td>
<td>The GS1 prefix (3 digit country code) does not exist.</td>
<td>Invalid</td>
</tr>
<tr>
<td>6</td>
<td>Response may be incomplete</td>
<td>One or more servers failed to respond for the global search (&quot;zz&quot;). Such data as is available is returned.</td>
<td>Faulted</td>
</tr>
<tr>
<td>7</td>
<td>Request timed out</td>
<td>There was a timeout somewhere in the server chain. No data is returned.</td>
<td>Faulted</td>
</tr>
<tr>
<td>8</td>
<td>No catalogue exists</td>
<td>A request has been made for GTIN information, but there is no server for this company. No data is returned.</td>
<td>Invalid</td>
</tr>
<tr>
<td>9</td>
<td>Company information withheld</td>
<td>The company prefix in the request exists, but the company has not released its information for publication. The name and address of the responsible MO is returned.</td>
<td>Valid</td>
</tr>
<tr>
<td></td>
<td>Description</td>
<td>Details</td>
<td>Status</td>
</tr>
<tr>
<td>---</td>
<td>-----------------------------------------------------------------------------</td>
<td>--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>-----------</td>
</tr>
<tr>
<td>10</td>
<td>Prefix no longer subscribed</td>
<td>The company prefix in the request exists, but the company is no longer a member of GS1 under this prefix. The name and address of the responsible MO is returned.</td>
<td>Invalid</td>
</tr>
<tr>
<td>11</td>
<td>Country not on the GEPIR network</td>
<td>There is no GEPIR MO server for this country. This should only be used with Get Party by Name.</td>
<td>Faulted</td>
</tr>
<tr>
<td>12</td>
<td>Item information withheld</td>
<td>The GTIN in the request exists, but the company has not released its information for publication.</td>
<td>Valid</td>
</tr>
<tr>
<td>13</td>
<td>Unauthorised number</td>
<td>The company prefix in the request is known to be unauthorised. The name and address of the responsible MO is returned.</td>
<td>Invalid</td>
</tr>
<tr>
<td>14</td>
<td>Daily request limit exceeded</td>
<td>The user has exceeded the number of 'free' requests permitted (30) and the request is rejected. No data is returned. The 'responderGln' element is set by the node refusing the request.</td>
<td>Faulted</td>
</tr>
<tr>
<td>15</td>
<td>GS1 Key is valid; GLN not assigned</td>
<td>GS1 Key is valid; GLN not assigned</td>
<td>Valid</td>
</tr>
<tr>
<td>16</td>
<td>Prefix 02 or 04 for internal use only</td>
<td>Prefix 02 or 04 are for company internal use. No information can be returned. The name and address of the MO inquired is returned.</td>
<td>Not applicable</td>
</tr>
<tr>
<td>17</td>
<td>Prefix 20-29 for internal use only</td>
<td>Prefix 20-29 is for company internal use. No information can be returned. The name and address of the MO inquired is returned.</td>
<td>Not applicable</td>
</tr>
<tr>
<td>18</td>
<td>Prefix 977 (ISSN)</td>
<td>Prefix 977 is used for serial publications (ISSN). No information can be returned. The name and address of the MO inquired is returned.</td>
<td>Not applicable</td>
</tr>
<tr>
<td>19</td>
<td>Prefix 978-979 (ISBN)</td>
<td>Prefix 978-979 is used for books. (ISBN). No information can be returned. The name and address of the MO inquired is returned.</td>
<td>Not applicable</td>
</tr>
<tr>
<td>20</td>
<td>Coupon Prefix</td>
<td>For example Prefixes 050-059 and 990-999 are used for coupons. No information can be returned. The name and address of the MO inquired is returned.</td>
<td>Not applicable</td>
</tr>
<tr>
<td>21</td>
<td>Prefix never allocated</td>
<td>No record exists in the MO database for this key. No data is returned. This code can only be used when historical data is available.</td>
<td>Invalid</td>
</tr>
<tr>
<td>Code</td>
<td>Description</td>
<td>Details</td>
<td></td>
</tr>
<tr>
<td>------</td>
<td>--------------------------------------------------</td>
<td>-------------------------------------------------------------------------</td>
<td></td>
</tr>
<tr>
<td>97</td>
<td>Unsupported request for this version.</td>
<td>The request contains elements which cannot be processed by a GEPIR Router on this version. Faulted</td>
<td></td>
</tr>
<tr>
<td>98</td>
<td>Authorization failed</td>
<td>The Authorization process has failed and access is not granted           Faulted</td>
<td></td>
</tr>
<tr>
<td>99</td>
<td>Server error</td>
<td>An irrecoverable error occurred contacting a server. The <code>responderGln</code> element is set by the node detecting the error. Faulted</td>
<td></td>
</tr>
</tbody>
</table>

If the scanned bar code does not contain any GS1 ID Key, then the GEPIR status is set to ‘Not applicable’.